

## About Us

HOLMANS USA is a small, minority owned business headquartered in Albuquerque, NM. HOLMANS has four remote offices nationwide which are strategically located to support the needs of our DOE/NNSA accounts. Our company is a leading provider of technology equipment and services for many DOE/NNSA laboratories. HOLMANS has been an Apple Value Added Reseller and Apple Specialist since 1988. This designation is the highest certification achievement within the Apple Channel program. HOLMANS has the ability to facilitate Apple Service nationwide along with being an Apple Device Enrollment Program partner.

## Contract Details

This Apple agreement is a Basic Pricing Agreement (BPA) for all approved SCMC authorized contractors. This agreement covers all Apple products and associated services. HOLMANS will provide account management and support services such as hardware disablements, warranty service, Apple device enrollment, etc. via this contract.

- SCMC Agreement #WS75444
- Term: Effective 8/29/17 - 12/31/22
- FOB: Destination unless otherwise specified
- NAICS code: 423430
- Self-Certified Small Disadvantage Business
- DUNS: 830903691

## Contract Services

- Apple Help Desk support
- Dedicated certified Apple technicians
- Device Enrollment Program administration
- Specialized ecommerce punchout catalogs
- Property & warranty tagging service
- Hardware security disablements
  - Physical or masking solutions for cameras, microphone, bluetooth, etc.
- AppleCare hard drive retention warranty uplift (or service)
- Warranty registration & System data reporting
- EPEAT, ENERGY STAR & Management reporting



## What Sets Us Apart?

- Proven track record since 1955
- Dedicated tenured staff to support contract
- Performance based processes that support NNSA mission
- Apple Value Added Reseller since 1988
- DOE/NNSA Q & L cleared staff
- Apple Product Professional Certified Inside Sales staff

## Contract Personnel Information

### Management/Administration    Technical Field Support

**John Santoru**  
 President  
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 505-991-1151

**Tony Greiner**  
 Apple Technical Specialist  
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 505-206-3989

**Melissa Castillo**  
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**Carlos Garcia**  
 INL, Lanl & Sandia  
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**Jerry Pfeifer**  
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**Leroy Archuleta**  
 LLNL & NREL Acct. Executive  
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**Presales support**  
 Warranty & service inquires  
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 800-545-0932

**Jonathan Cooper**  
 Eastern US Acct. Executive  
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 865-340-9943

**Post sale/Service support**  
 Sales inquires & quotes  
 servicenow@holmans.com  
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## Our Locations

